

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 13th day of November' 2024

C.G.No.106/2024-25/Tirupati Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
 Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao **Member (Finance)**
Sri. S.L. Anjani Kumar **Member (Technical)**

Between

Sri. C. Kanakaiah, Pudi (V),
Vadamalapeta (M), Puttur,
Tirupati District.

Complainant

AND

1. Dy. Executive Engineer/O/Puttur
2. Executive Engineer/O/Puttur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 12.11.2024 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

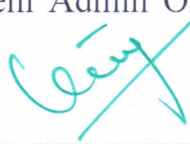
ORDER

- 01.** The complainant filed the complaint during the Vidyut Adalat conducted on 07.08.2024 at Nagari stating that there is one single



phase transformer near to their house due to which they are facing some problems and it is to be shifted from that place.

02. The said complaint was registered as C.G.No.106/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on receiving the complaint, they conducted field inspection and removed the single phase DTR as requested by the complainant and the service connection of the complainant was shifted to another three phase DTR situated at some distance.
03. Heard respondents through video conferencing. Complainant remained absent. The respondents submit that they removed the single phase transformer and shifted the service connection of the complainant to another three phase DTR situated at some distance as requested by the complainant. The complainant did not attend to the enquiry to deny the statement of the respondents and hence we feel that the grievance of the complainant is redressed. Accordingly, the complaint is closed. There is no order as to costs.
04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyt Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar,



Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon`ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 13th day of November`2024.

[Handwritten Signature] 13/11/2024
CHAIRPERSON

[Handwritten Signature]
Member (Finance)
13/11/2024

[Handwritten Signature] 12/11/
Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra
Nagar, Vijayawada-08.

The Secretary/Hon`ble APERC/Vidyut Niyantana Bhavan, Adjacent
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu
Road, Kurnool-518002, State of Andhra Pradesh.

The Stock file.

[Handwritten Signature] 13/11/2024